

SUBSTITUTE NOTICE

Lifespan Physician Group of Massachusetts, Inc. d/b/a Brown Health Medical Group-MA – Notice of Data Security Incident

July 16, 2026 — Lifespan Physician Group of Massachusetts, Inc. d/b/a Brown Health Medical Group-MA has notified certain individuals of an incident involving the unauthorized access of personal information at its Hawthorn location (the “Practice”).

We first became aware of a data security incident impacting a historic file server at the Practice on December 16, 2025. We immediately initiated an investigation and isolated the server. Through our investigation, we determined that the unauthorized access to the server occurred between December 15–16, 2025. This incident did not impact the Practice’s electronic health record system.

Due to the nature of the incident, we have been unable to conclusively determine exactly what information was impacted. However, on June 22, 2026, we determined the scope of personal information that may have been impacted by this incident, and we are providing this notice out of an abundance of caution. The following are the categories of information that may have been impacted: demographic information (such as name, date of birth, and contact information); health insurance information; medical information; billing, claims, and payment information; and other personal information (such as Social Security numbers, driver’s license numbers or other government-issued identification numbers, credit or debit card numbers, and financial account information). For a subset of individuals, the impacted information may have also included personnel and human resources records (such as compensation or payroll information, licensure or credentialing information, and medical or disability-related records). Not all categories of information were impacted for all individuals.

We are committed to maintaining the privacy and security of personal information and take this incident very seriously. We took, and will continue to take, appropriate steps to address this incident, including re-training our employees and implementing additional technical safeguards to prevent incidents of this nature from occurring in the future. We also notified law enforcement about the incident.

We are providing complimentary identity restoration and fraud detection services to affected individuals for two (2) years. Individuals with questions regarding this incident can call 833-918-0243 between 9:00 am – 9:00 pm Eastern Time, Monday through Friday, excluding major holidays.

This notice is being provided in accordance with the substitute notice requirements under applicable law.

###